

# Return and Refund Policy / İptal ve İade Koşulları

[EN] English

## Service Cancellations & Refunds:

Since InBodrum Productions provides customized bookings for production services, cancellations made up until 1 week before the scheduled production date are subject to 100% refund, cancellations made up until 3 days before the scheduled production date are subject to 50% refund. Approved refunds will be processed via iyzico within 7-10 business days to the original payment method.

## Right of Withdrawal:

The consumer may withdraw from the contract within 14 days for physical products. However, per Article 15 of the Distance Contracts Regulation, the right of withdrawal is not applicable for goods prepared in line with the consumer's wishes or personal needs (custom videos/photos).

## [TR] Trke

### Hizmet İptalleri ve Geri demeler:

InBodrum Production, prodksiyon hizmetleri iin rezervasyon hizmeti ile alıřtıđından, planlanan prodksiyon tarihinden 1 hafta ncesine kadar yapılan iptallerde %100, planlanan prodksiyon tarihinden 3 gn ncesine kadar yapılan iptallerde ise %50 geri deme yapılır. Onaylanan geri demeler, 7-10 iř gn iinde izyico aracılıđıyla orijinal deme yntemine iřlenecektir.

### Cayma Hakkı:

Mesafeli Szleřmeler Ynetmeliđi Madde 15 uyarınca; tketicinin istekleri veya kiřisel ihtiyaları dođrultusunda hazırlanan mallara/ hizmetlere (zel video ekimleri, kurgular) iliřkin szleřmelerde cayma hakkı kullanılamaz.